Direct Energy Services, LLC ~ Toll-Free Phone: 1-866-348-4194 ~ PO Box 180,
Tulsa, OK 74101-0180 ~ www.directenergy.com
csdirectenergy@directenergy.com

DIRECT ENERGY CUSTOMER DISCLOSURE STATEMENT FOR ELECTRICITY OR NATURAL GAS

Schedule A to Terms and Conditions

PRICE [1]	$0.09690/KWH
FIXED OR VARIABLE	Fixed rate.
RATE PLAN TYPE	**If this box** ☒ **is checked, you chose the Connect to Comfort Plan!**
LENGTH OF THE AGREEMENT	24 monthly billing cycles.
PROCESS FOR THE RESCISSION OF THE AGREEMENT WITHOUT PENALTY	Customer may contact us at 1-866-348-4194 to rescind within 3 business days.
EARLY CANCELLATION FEE DURING INITIAL TERM	Device Cost Recovery Fee of $150.00 per Hive Active Thermostat if you cancel your Agreement during the Initial Term. See the Hive Section of the Terms & Conditions for additional details.
AMOUNT OF LATE PAYMENT FEE AND METHOD OF CALCULATION	Past due charges may incur a late fee of 1.5% per month or the interest rate posted in your local utility's tariff.
PROVISIONS FOR RENEWAL OF THE AGREEMENT	We will send you a renewal notice between 30 and 60 days prior to the end of your Initial Term. This Agreement shall automatically renew for successive month-to-month periods at our standard variable rate plan as per the price applicable to the Terms and Conditions.
CONDITIONS UNDER WHICH SAVINGS ARE GUARANTEED	None.

1. Your Utility will remain responsible for the delivery of power and/or natural gas to your home and will continue to respond to any service calls and emergencies. Switching to Direct Energy will not impact the reliability of your electric and/or natural gas service. Your Utility will continue to bill you on their regular billing cycles, and their bill will include the charges under your Agreement with Direct Energy. Your payments will be due as set out in those bills.