



SCHEDULE A TO TERMS AND CONDITIONS

CONTRACT SUMMARY FOR INITIAL TERM

Electricity supply service in

PPL Electric

| | |
|--|--|
| ELECTRIC GENERATION SUPPLIER INFORMATION | Direct Energy Services, LLC PO BOX 180, Tulsa, OK 74101-0180 Telephone No.: 1-888-734-0741 (M-F 8am-8pm ET; Sat. 8am-5pm ET) www.directenergy.com |
| PRICE STRUCTURE | Direct Energy is responsible for the electric generation service charges. |
| GENERATION RATE | During the Initial Term, the rate for electric generation service per KWH is fixed. Tuesdays, 12:00AM - 11:59PM, you will pay \$0.000000 per KWH. All other times you will pay \$0.112900 per KWH. |
| RATE PLAN TYPE | Time of Use. |
| STATEMENT REGARDING SAVINGS | Direct Energy does not guarantee any savings during the Initial Term. |
| INCENTIVES | See page three (3) of this letter for a list of all incentives of which you are currently eligible. |
| START DATE | The Initial Term of this Agreement will start on the next available meter read date after your electric generation supplier is changed to Direct Energy by your EDC. |
| INITIAL TERM | 25 monthly billing cycles. |
| EARLY CANCELLATION FEES DURING INITIAL TERM | [ETF] You can avoid the early termination fee and the device cost recovery fee by completing the Initial Term. |
| RENEWAL TERMS | Prior to the expiration date of the Initial Term, you will receive two separate written notifications explaining the proposed changes to the terms of service and your options going forward. The first notification will be provided no more 60 days and no less than 45 days in advance of the expiration of the Initial Term. The second notification will be provided at least 30 days in advance. If you find the change(s) unacceptable, you may choose another supplier or return to EDC service without any penalty to you. If you do not respond to the notifications, your service with Direct Energy will continue under the new terms and the Agreement, as amended, will automatically renew on a month-to-month basis or to another fixed term contract as set forth in the notifications with no early cancellation fee or device cost recovery fee. |
| ELECTRIC DISTRIBUTION COMPANY CONTACT INFORMATION | PPL Electric; General Inquiries and Emergencies: (800) 342-5775; For other service related inquiries or questions about PPL Electric's overall TOU program, please call (800) 342-5775, or write PPL Electric Utilities, 827 Hausman Road, Allentown, PA 18104; Online at http://www.pplelectric.com . PPL Electric is responsible for the distribution charges and for outages and emergencies. |