

SCHEDULE A TO TERMS AND CONDITIONS

RATE PLAN SUMMARY

Natural gas supply service in COLUMBIA GAS OF OHIO Fixed rate of \$0.54900 per ccf. (See Section 8 of the Terms & Conditions for additional details.) **INITIAL / RENEWAL TERM** SUPPLY RATE **RATE PLAN TYPE** If this box is checked, you chose the Connect to Comfort Plan! 6 monthly billing cycles. **INITIAL TERM** Your service will begin on your meter reading date as determined by your NGU's tariff. **EFFECTIVE DATE** \$99.00 After the Initial Term, unless Direct Energy sends written notice indicating otherwise, your service will automatically continue each month without additional notice, and you will pay a variable rate per ccf, which may be higher or lower each monthly billing cycle. This rate excludes utility-related charges and taxes. Any written notice will be sent in a time frame prescribed by the Public Utilities Commission of Ohio and apprise you of any proposed changes in the terms and conditions of the Agreement, including your right to renew, **RENEWAL PERIOD FOR** terminate or renegotiate the Agreement. See Section 9 of the Terms and Conditions for SUPPLY RATE further information. For emergencies, contact Columbia Gas of Ohio at 1-800-344-4077, option 2. For general **ELECTRIC/NATURAL GAS CONTACT INFORMATION** inquiries call 1-800-344-4077 or write to P.O.Box 2318, Columbus OH 43216. AND EMERGENCY CONTACT

Your Utility will remain responsible for the delivery of power and/or natural gas to your home and will continue to respond to any service calls and emergencies. Switching to Direct Energy will not impact the reliability of your electric and/or natural gas service. Your Utility will continue to bill you on their regular billing cycles, and their bill will include the charges under your Agreement with Direct Energy. Your payments will be due as set out in those bills. If you are a Supplier Consolidated Billing customer, Direct Energy will begin to bill you on the utilities regular billing cycles. The utility charges will also be shown on these consolidated bills.