Direct Energy Services, LLC ~ Toll-Free Phone: 1-888-566-9988
www.directenergy.com ~ csdirectenergy@directenergy.com

# SCHEDULE A TO TERMS AND CONDITIONS

## RATE PLAN SUMMARY

Electricity supply service in

AEP OHIO POWER

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| **INITIAL / RENEWAL TERM SUPPLY RATE** | You enrolled in Direct Energy's RateFlex Plan. Direct Energy will charge you a series of rates through pre-defined periods ("Price Blocks") as follows: Brighter Edge 12 months @ $0.0719/KWH then 7 months @ $0.0669/KWH; $99 cancellation fee. See the RateFlex Plan Section of the Terms and Conditions for further information. |
| **RATE PLAN TYPE** | If this box ☐ is checked, you chose the Back to Business Plan! |
| **INITIAL TERM** | 19 monthly billing cycles. |
| **EFFECTIVE DATE** | After you enter into this Agreement, the term of this Agreement will begin on the next available meter read date that your electric generation supplier is changed to Direct Energy by the EDU. The Initial Term of your service will begin on the start date of the next monthly billing cycle. |
| | $99.00 |
| **RENEWAL PERIOD FOR SUPPLY RATE** | After the Initial Term, your Agreement will automatically continue on a month-to-month basis, and you will pay a variable price per KWH, which may be higher or lower each monthly billing cycle. This price includes ancillary charges, cost of capacity, generation, line losses and other miscellaneous charges, and will exclude taxes and regulated charges from the utility but not limited to, delivery and distribution charges. The renewal is automatic and does not require your affirmative consent, although there may be a change to the price or the terms and conditions in the Agreement. See the Renewal Section of the Terms and Conditions for further information. |
| **ELECTRIC/NATURAL GAS CONTACT INFORMATION AND EMERGENCY CONTACT** | AEP OHIO POWER; General Inquiries: (800) 672-2231; Emergencies: (800) 672-2231; Write to: 1 Riverside Plaza, Columbus, OH 43215; online at . AEP OHIO POWER is responsible for the distribution charges and for outages and emergencies. |

Your Utility will remain responsible for the delivery of power and/or natural gas to your home and will continue to respond to any service calls and emergencies. Switching to Direct Energy will not impact the reliability of your electric and/or natural gas service. Your Utility will continue to bill you on their regular billing cycles, and their bill will include the charges under your Agreement with Direct Energy. Your payments will be due as set out in those bills. If you are a Supplier Consolidated Billing customer, Direct Energy will begin to bill you on the utilities regular billing cycles. The utility charges will also be shown on these consolidated bills.