THIRD PARTY SUPPLIER CONTRACT SUMMARY FOR:



Direct Energy Services, LLC, PO Box 180, Tulsa, OK 74101-0180 Third Party Supplier Information: 1-888-548-7540, http://www.directenergy.com, csdirectenergy@directenergy.com By entering into this contract, you GSL-0088/ESL-0078 are agreeing to purchase your Direct Energy will be responsible for the energy supply portion listed on your utility bill. natural gas supply from this supplier. You will pay a fixed amount per THERM for the Initial Term of your agreement. Price Structure: \$0.74900 per THERM. Your plan includes a Device Cost Recovery Fee of \$150.00 per Supply Price: Statement Regarding Savings: This product is not guaranteed to provide savings compared to the default utility rate. Amount of time required to change Please allow up to two (2) billing cycles for a return to default utility service or movement from TPS back to default service or to another energy supplier, should you choose to cancel your agreement with Direct to another TPS: Energy. You enrolled in the Connect to Comfort Plan. This plan includes a Hive Active Thermostat. A Device Cost Recovery Fee may apply per Hive Active Thermostat may Incentives: be due to Direct Energy if you cancel your Agreement during the Initial Term. See your Tarme & Conditions for additional datails You will have seven (7) calendar days from the date of your utility's confirmation notice Right to Cancel/Rescind: to cancel this agreement by contacting your utility with the contact information listed below. Your Initial Term will begin on your next meter read date after your utility processes Contract Start Date: your enrollment request. Your switch to Direct Energy may take up to two (2) billing cycles. Contract Term/Length: 24 monthly billing cycles. Cancellation/Early Termination If you cancel your service during the Initial Term, you agree to pay Direct Energy a \$0 Fees: (per account) early cancellation fee. To cancel your service, you must contact Direct Energy using At the end of your Initial Term with Direct Energy, your agreement will continue on a month-to-month basis and you will pay a variable price per THERM. This variable price may be higher or lower each monthly billing cycles. You can also contact Direct Energy Renewal Terms: to discuss new, fixed pricing plans. You may also return to default utility service or change energy suppliers. Slamming is the unauthorized change of a customer's electric power supplier or natural gas supplier from one company to another. To report this practice or to file other complaints, you may contact the Board of Public Utilities, Division of Customer Complaints: Assistance at (800) 624-0241 or visit https://www.state.nj.us/bpu/assistance/ complaints/inquiry.html. You may also contact us and pursue other remedies as specified in this contract below. PSE&G Emergency contact: (800) 436-7734; Customer service: (800) 436-7734; http://www.pseg.com Your utility will continue to deliver the natural gas and you will **Distribution Company Information:** continue to pay the utility for this service. You should call the utility in the event of any

emergencies, outages, etc.