Direct Energy Services, LLC ~ Toll-Free Phone: 1-888-566-9988
www.directenergy.com ~ csdirectenergy@directenergy.com

SCHEDULE A TO TERMS AND CONDITIONS

RATE PLAN SUMMARY

Electricity supply service in

CLEVELAND ELECTRIC ILLUMINATING

INITIAL / RENEWAL TERM SUPPLY RATE	Fixed rate of $0.10190 per KWH. (See Section 8 of the Terms & Conditions for additional details.)
RATE PLAN TYPE	If this box ☒ is checked, you chose the Connect to Comfort Plan!
INITIAL TERM	24 monthly billing cycles.
EFFECTIVE DATE	The Initial Term of this Agreement will begin on the next available meter read date after your supplier is changed to Direct Energy by your distribution utility.
	Device Cost Recovery Fee of $200.00 per NEST Learning Thermostat if you cancel your Agreement during the Initial Term. See Section 5 of the Terms & Conditions for additional details.
RENEWAL PERIOD FOR SUPPLY RATE	After the Initial Term, your Agreement will automatically continue on a month-to-month basis ("Renewal Period"), and you will pay a variable price per KWH, which may be higher or lower each Billing Cycle. See Section 7 of the Terms and Conditions for additional details.
ELECTRIC/NATURAL GAS CONTACT INFORMATION AND EMERGENCY CONTACT	For emergencies, contact Cleveland Electric Illuminating at 1-888-544-4877. For general inquiries call 1-800-589-3101 or write to PO Box 3638 Akron, OH, 44309-3638.

Your Utility will remain responsible for the delivery of power and/or natural gas to your home and will continue to respond to any service calls and emergencies. Switching to Direct Energy will not impact the reliability of your electric and/or natural gas service. Your Utility will continue to bill you on their regular billing cycles, and their bill will include the charges under your Agreement with Direct Energy. Your payments will be due as set out in those bills. If you are a Supplier Consolidated Billing customer, Direct Energy will begin to bill you on the utilities regular billing cycles. The utility charges will also be shown on these consolidated bills.